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| **Skills:** | *Programming Languages/Scripts*: C#, Java, JavaScript, JQuery, CSS, XHTML, HTML5, PHP, C/C++, Python  *Development Applications/Frameworks/Technologies*: Onbase ECM, MS Visual Studio, MS SQL Server Management Studio, ASP.NET, AJAX, MVC, Tortoise SVN, LINQ, Entity, GIT, Ektron CMS, Adobe Contribute CMS, Eclipse IDE, TextPad, Sublime Text, VIM, MyPhpAdmin, MySQL, Mercurial SCM, Visual Log Parser, Rational XDE Tester  *Design/User Experience Applications/Frameworks*: Bootstrap, Balsamiq Mockups, Paint.NET, GIMP, Selenium Web Automation Tester, Violet UML, Adobe Dreamweaver, MS Visio, Microsoft Office Publisher  *Operating Systems*: Windows: 10, 8, 7, Vista, XP, and 2000, Android, UNIX  *Experience Using*: ServiceNow, Outlook, Skype, Trello, Slack, Discord, BomGar, Dropbox, SparkleShare, Microsoft Office: Teams, Word, Excel, and Access | |
| **Employment** |  | |
| **History:** | **Northern Arizona University – Information Technology Services** | **Flagstaff, AZ** |
|  | *Applications Systems Analyst – Business Process and Service Management* | *April 2018 – Present* |
|  | *Job Description*: Develop OnBase applications for internal use to streamline and optimize employee processes for various department across NAU. Respond to and effectively resolve issues presented by NAU ServiceNow from NAU employees | |
|  | * Receptively learned OnBase ECM, specifically Unity, Configuration, Studio, and Reporting Services * Worked directly with client/stakeholders for initial project specifications and during testing phase for QA * Updated dated e-form to match current styles of NAU OnBase forms * Assigned as Brand Administrator for NAU Qualtrics | |
|  | *Applications Systems Analyst – Extended Campuses Technical Team* | *Feb 2014 – March 2018* |
|  | *Job Description*: Resolved technical and software related issues submitted by clients. Developed robust web applications ensuring compatible use across multiple web browsers. Collaborated with teammates to edit, modify, and add additional functionality to public and admin web pages | |
|  | * Entrusted to create the initial layout/scaffolding of many projects, including EC and Blueprint * Modified numerous web components to functionally operate with elegant design; EC Blog and NAU TV * Collaborated with Experience Design team to ensure the UX was well planned and cohesive for web apps * Interviewed, trained, and mentored Apprentice Programmers in system complexities and coding standards * Co-operatively developed new Apprentice Tester position * Interviewed, trained, and mentored Apprentice Testers in testing standards, QA, and accessibility | |
|  | *Computer Programmer, Assistant – Extended Campuses* | *Nov 2011 – Jan 2014* |
|  | * Collaborated with Designers to transition outdated web sites to responsive web sites * Assisted co-workers with questions, coding issues, and development processes in Ektron CMS | |
|  | *Student Worker Web Programmer – Extended Campuses* | *Nov 2010 – Nov 2011* |
|  | * Designed and proposed new database scheme to integrate into existing web applications | |
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|  | **IBM Tucson** | **Tucson, AZ** |
|  | *Level 2 –Software Engineer Co-op* | *May 2008 – August 2008* |
|  | Diagnosed technical issues of DFSMS Partitioned Data Sets Extended (PDSE) from IBM clients. Learned the procedure of dispatching to and responding to a customer submitted problem records | |
|  | * Cooperatively worked with team members to debug errors and improve department notification program * Collaborated remotely, with other IBM Employees from Poughkeepsie, NY and Raleigh, NC | |
|  | *GUI Automation Tester Intern* | *May 2005 – August 2005* |
|  | Performed Functional Testing on user inputs for web application using Rational XDE Tester, a test automation software application. | |
|  | * Supervised colleague’s education over Java coding and Rational XDE Tester software * Presented and demoed Rational XDE Tester software to managers and co-workers alongside colleague | |
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| **Education:** | Bachelor of Science: Computer Science – Northern Arizona University | Flagstaff, AZ May 2012 |
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| **References:** | **Jason Robinson** Senior Web Developer  Northern Arizona University - ITS Enterprise Application Systems  Jason.Robinson@nau.edu  (646) 256-9059 | |
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|  | **Damien Coy** Application Systems Analyst/Programmer Senior  Northern Arizona University - ITS Enterprise Application Systems  Damien.Coy@nau.edu  (928) 864-7628 | |
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|  | **Vivek Bongu** Application Systems Analyst Programmer Lead  Northern Arizona University - ITS Enterprise Application Systems  Vivek.Bongu@nau.edu  (928) 523-0455 | |